



13 June 2025

LATEST STATISTICS FOR YOUR AREA FROM CITIZENS ADVICE CORNWALL

Dear Sir / Madam,

Please find attached the latest 2024/25 statistics for your council area from Citizens Advice Cornwall.

In the last year, **our charity helped more than 7,000 people across Cornwall** with a wide range of issues including housing, energy bills, debt, benefits claims, work problems, relationship breakdowns, emergency support (such as foodbanks) and consumer issues.

Although the national economic picture may be easing, **the cost of living crisis is still having a deep and prolonged effect on many people in Cornwall and we're continuing to see increasing numbers of people who desperately need local help.** We are seeing a rise in debt cases and more disabled people who have been disproportionately affected by rising costs.

To meet the increasing need, we're planning to recruit more volunteer advisers and have a presence in more places across the county.

Our funding from Cornwall Council only covers a third of our costs and doesn't allow for expansion to meet growing demand. Our immediate need is to replace our outdated computers and to supply new laptops to our new volunteers. We would be grateful for any donation that might help us reach more people.

If your members would like more information about the work of Citizens Advice and the sort of cases we're seeing in your area, please contact me. We're always happy to come and talk at council or public meetings.

Yours sincerely,

A handwritten signature in black ink, appearing to read "Wailim Wong". The signature is fluid and cursive, with a long horizontal stroke at the end.

WAILIM WONG - COMMUNICATIONS OFFICER

CITIZENS ADVICE CORNWALL wailim.wong@cacornwall.org.uk

